



## General terms and conditions of BoekestijnKester Adviseurs en Accountants B.V. – version: January 2021

### Article 1. GENERAL

The definitions stated below in capital letters have the following meaning in the context of these general terms and conditions:

**a. Professional regulations:** the professional rules and rules of conduct that govern all accountants due to registration in the accountants' register of the NBA (the Netherlands Institute of Chartered Accountants), tax advisers as a result of registration in the Register Tax advisers (*Register Belastingadviseurs*) and corporate legal advisors because of their membership of the NEVOA professional association are subject to;

**b. Documents:** all information or data made available by the Client to the Contractor; all data produced or collected by the Contractor in the context of the execution of the Assignment/Agreement; and all other information of any relevance for the execution or completion of the Assignment. The aforesaid information can be stored in tangible or intangible data carriers, whether or not placed with third parties;

**c. Employee:** a natural person employed by or associated with the Contractor, whether or not on the basis of an employment contract;

**d. Module:** the Processor Agreement module included in article 19 of these general terms and conditions, which is an integral part of the Assignment / Agreement between the Principal and the Contractor;

**e. Assignment / Agreement:** the contract for services, by which the Contractor undertakes to the Client to perform certain Work;

**f. Client:** the natural person or the legal entity that has awarded the Contractor the contract to perform Work;

**g. Contractor:** the private limited company BoekestijnKester Adviseurs en Accountants B.V. (The Netherlands Chamber of Commerce number: 27297287), operating under name of BoekestijnKester Adviseurs en Accountants B.V., established in Rijswijk with its registered office at Zuiderweg 68 (2289 BR), in Rijswijk, The Netherlands, that has accepted the Assignment. All Assignments are exclusively accepted and executed by BoekestijnKester Adviseurs en Accountants B.V., not by or because of an individual Employee, not even if a Client explicitly or silently has granted the Assignment with the intention of having it carried out by a particular Employee or particular Employees. The articles 7:404, 7:407 lid 2 and 7:409 of the Dutch Civil Code (BW) are explicitly excluded.

**h. Work:** all work and actions to be performed by the Contractor for the Client for which the Assignment was awarded and which the Contractor has accepted, as well as all work and actions arising for the Contractor therefrom.

### Article 2. APPLICABILITY

1. These General terms and conditions apply to: all offers, quotations, Assignments, legal relations and Agreements, by whatever name, by which the Contractor binds itself / will bind itself to perform Work for the Client, as well as to all Work arising therefrom for the contractor. These general terms of conditions also apply to any use of all web pages under the domain names of the contractor and under all of these domain name other affiliated domain names.

2. Derogations from and additions to the Assignment and/or these General terms and conditions will be valid only if they have been explicitly agreed in writing, for example in a Contract or order confirmation.

3. If any term or condition in these General terms and conditions differs from a term or condition in the order confirmation, the term or condition included in the order confirmation will take precedence as far as the inconsistency is concerned.

4. These General terms and conditions will also apply to any additional or follow-up assignments or services awarded by the Client to the Contractor.

5. The Contractor explicitly rejects the applicability of the Client's general terms and conditions.

6. Those natural persons and legal entities involved directly or indirectly or in whatever way in the provision of services to the Client by or on behalf of the Contractor, whether or not under an

employment contract, may also rely on the contents of and rights under the Agreement and these General terms and conditions.

### Article 3. CLIENT DATA

1. The Client will be obliged to make all Documents that the Contractor in his/her opinion requires for the correct execution of the Assignment, available to the Contractor in the required form, in the required manner and in a timely manner. The Contractor will determine what must be taken to mean by the required form, the required manner and a timely manner.

2. The Client guarantees the accuracy, the completeness and the reliability of the Documents provided by the Client, also if these originate from third parties, in so far as this does not ensue otherwise from the nature of the Assignment.

3. The Client indemnifies the Contractor against any loss or damage resulting from inaccurate or incomplete Documents.

4. The extra costs incurred by the Contractor and extra hours worked by the Contractor, as well as the further loss or damage suffered by the Contractor, due to not, not in a timely manner, or not properly providing by the Client of the Documents necessary for the execution of the Work, will be at the Client's risk and expense.

5. In the event of electronic sending by the Contractor of information including, but not limited to tax returns, annual accounts, reports of (and on the orders of) the Client to third parties, the Client will be regarded as the party that signs and sends the information concerned.

6. The Contractor has the right to suspend the execution of the Assignment until the time when the Client has fulfilled the obligations referred to in the first subclause.

7. The Contractor will, upon first request in writing from the Client, return to the Client the original Documents provided by the Client.

### Article 4. EXECUTION OF THE ASSIGNMENT

1. The Contractor will execute the Assignment to the best of his/her abilities and with due regard to the applicable legislation and (Professional) regulations.

2. The Contractor determines the manner in which the Assignment will be executed and by which Employee(s).

3. The Contractor has the right to have Work executed by a third party to be appointed by the Contractor.

### Article 5. (PROFESSIONAL) REGULATIONS

1. The Client will provide full cooperation to the obligations ensuing for the Contractor from the applicable (Professional) regulations.

2. The Contractor will take suitable measures for the protection of the personal data and other confidential information originating from the Client. The Contractor will inform the Employees and the third parties to be engaged of the confidential character of the information. The processing by the Contractor will take place in conformity with the applicable (inter)national legislation and (Professional) regulations in the field of the protection of personal data.

3. The Client is aware that the Contractor is in some cases obliged on the basis of (inter)national legislation or (Professional) regulations to disclose the Client's confidential information. In so far as necessary the Client hereby provides permission and cooperation to such disclosure, including (but not limited to) in the cases that the Contractor:

- must report executed or intended unusual transactions described in legislation and (Professional) regulations, which become known to the Contractor during the execution of the Work, to the authorities appointed for this purpose by the government;
- must report fraud in specific situations;
- is obliged to conduct an investigation of the (the identity of) the Client, or the Client's client.

4. The Contractor excludes liability for loss or damage sustained by the Client due to the Contractor's compliance with the legislation and (Professional) regulations to which it is subject.



5. Parties will impose their obligations on the basis of this article on any third parties to be engaged by them.

#### **Article 6. INTELLECTUAL PROPERTY**

1. The execution of the Assignment by the Contractor does not include the transfer of intellectual property rights that are vested in the Contractor. All intellectual property rights arisen during, or ensuing from, the execution of the Assignment belong to the Contractor, unless expressly stated and otherwise agreed upon in writing by the Parties.

2. The Client is expressly prohibited from reproducing, publishing or utilising the products which the Contractor's intellectual property rights are vested in, or as the case may be the products intellectual property rights are vested in with regard to the use of which the Contractor has acquired the rights of use. This concerns for example (but is not limited to): computer programs, system designs, working methods, advice, (model) contracts, reports, templates, macros, and other intellectual work.

#### **Article 7. FORCE MAJEURE**

1. If parties cannot, not in a timely manner, or not properly fulfil the obligations under the Agreement resulting from force majeure within the meaning of article 75, Book 6 of the Civil Code, these obligations will be suspended until the time when parties will be able to fulfil these in the agreed manner.

2. In the event that the situation occurs as referred to in the first subclause, parties will have the right to terminate the Agreement, wholly or in part, in writing and with immediate effect, without the right to any compensation existing.

3. If at the occurrence of the force majeure situation the Contractor has already partially fulfilled the agreed obligations, the Contractor will be entitled to in the interim separately invoice the executed Work, and the Client must pay this invoice as if it concerned a separate transaction.

#### **Article 8. FEE AND COSTS**

1. The Work executed by the Contractor will be charged to the Client, on the basis of time spent and costs incurred, unless parties have agreed expressly otherwise such as, for example, payment of a fixed price. The payment of the fee will not be depending on the result of the Work, unless agreed otherwise in writing. The travel time and accommodation costs for the purpose of the Work will be charged separately.

2. In addition to the fee, the expenses incurred by the Contractor and the invoices of third parties engaged by the Contractor will be charged to the Client.

3. The Contractor has the right to require an advance payment from the Client. The failure to make the advance payment (in a timely manner) may be a reason for the Contractor to (temporarily) suspend the Work.

4. If after the coming into effect of the Agreement, but before the Assignment is entirely executed, fees or prices are changed, the Contractor will be entitled to adjust the agreed rate accordingly, unless expressly agreed otherwise.

5. If required by law, the turnover tax (*omzetbelasting*) will be charged separately on all amounts owed by the Client to the Contractor.

#### **Article 9. PAYMENT**

1. Payment by the Client of the amounts owed to the Contractor must take place, without the Client having any right to any deduction, reduction, suspension, or setoff, within 14 days after the invoice date, unless agreed otherwise. The day of payment is the day the amount owed is credited to the account of the Contractor.

2. If the Client has not paid within the period referred to in the first subclause, the Client will be in default by operation of law and the Contractor will be entitled to charge the statutory (commercial) interest from that time.

3. In case of disputes regarding one or more of the amounts owed to the Contractor, the Client is never entitled to

set-off the amounts he or she owes the Contractor in other respects to the amounts due. Objections to the amount of the invoice does not suspend the other (payment) obligations the Client may have.

4. If the Client has not paid within the period referred to in the first subclause, the Client will be obliged to pay all judicial and extrajudicial (collection) costs actually incurred by the Contractor. The reimbursement of the costs incurred will not be limited to any order to pay costs determined by the court.

5. In the event of a jointly provided Assignment the Clients will be jointly and severally liable for the payment of the invoice amount and the interest and costs owed.

6. If the financial position or the payment record of the Client gives cause for this in the opinion of the Contractor, or if the Client omits to make an advance payment, or to pay an invoice within the payment term set out for this, the Contractor will be entitled to require that the Client promptly provides (additional) security in a form to be determined by the Contractor. If the Client omits to provide the required security, the Contractor will be entitled, without prejudice to the Contractor's other rights, to immediately suspend further performance of the Agreement, and all that which the Client owes to the Contractor on whatsoever basis, will be immediately due and payable.

#### **Article 10. PERIODS/TERMS**

1. If a period/term has been agreed between the Client and the Contractor within which the Assignment must be executed and the Client omits to: (a) make an advance payment - if agreed - or (b) make the necessary Documents available in a timely manner, completely, in the required form and in the required manner, the Client and the Contractor will enter into consultation regarding a new period/date within which the Assignment must be executed.

2. Periods/terms within which the Work must be completed are only to be deemed to be a final deadline if this has been agreed expressly and in so many words (in writing) between the Client and the Contractor.

#### **Article 11. LIABILITY AND INDEMNITY**

1. The Contractor will not be liable for any loss or damage on the part of the Client which arises due to the fact that the Client has provided no, inaccurate or incomplete Documents to the Contractor, or due to the fact that these have not been provided in a timely manner. This also includes the situation in which the Contractor is unable to file the annual report and accounts with the Chamber of Commerce within the statutory period as a result of acts or omissions (on the part) of the Client.

2. The Contractor will not be liable for any indirect loss or damage, such as: lost profit, lost savings, loss due to business interruption and any other consequential loss, or indirect loss or damage, which is the result of no, or not in a timely manner, or unsatisfactory, performance by the Contractor.

3. The liability on the part of the Contractor is limited to compensation of direct loss or damage that is the direct result of (a connected series of) attributable failure(s) in the execution of the Assignment. This liability is limited to the amount which, according to the Contractor's liability insurer, is payable for the case concerned, plus any policy excess for the Contractor under the terms of the insurance. Direct loss or damage is - *inter alia* - taken to mean: the reasonable costs incurred to establish the cause and extent of the damage; the reasonable costs incurred to ensure that the Contractor's performance complies with the Agreement, and the reasonable costs incurred for the prevention and limitation of the damage.

4. If, for whatever reason, the liability insurer does not pay out - as referred to in subclause 3 of this article - the liability of the Contractor shall be limited to a maximum of three times the amount of the fee for the execution of the Agreement in fee charged. If the Assignment concerns a continuing performance contract with a term of more than one (1) year, then the amount referred to above shall be set at once the amount of the fee charged to the Client in the twelve months preceding the damage.

5. A connected series of attributable failures will apply as one single attributable failure.



6. The limitations of liability included in this article do not apply if and in so far as there is intent or wilful recklessness on the part of the Contractor or its managerial staff (“leidinggevend management”).

7. The Client is obliged to take measures to limit loss or damage. The Contractor has the right to remedy or limit loss or damage by means of repairing or improving the executed Work.

8. The Client indemnifies the Contractor against any claims by third parties on account of loss or damage caused due to the fact that the Client has not provided Documents or inaccurate or incomplete Documents to the Contractor.

9. The Client will indemnify the Contractor against any claims by third parties (including Employees of the Contractor and third parties engaged by the Contractor) who suffer loss or damage related to the execution of the Assignment, which is the result of the acts or omissions on the part of the Client or is the result of unsafe situations in the Client’s company or organisation.

10. The provisions of subclauses 1 up to and including 9 of this article relate to the contractual as well as the non-contractual liability of the Contractor to the Client.

#### **Article 12. TERMINATION**

1. The Client and the Contractor may at any time terminate the Agreement (in the interim) with immediate effect without observing a notice period, by means of notice in writing to the other party. If the Agreement terminates before the Assignment is completed, the Client will owe the fee in accordance with the hours stated by the Contractor for Work executed for the benefit of the Client.

2. If the Client terminates the Agreement (in the interim), the Contractor will have the right to: compensation of loss resulting from lower capacity utilisation arisen on its part and to be made plausible by the Contractor; reimbursement of additional costs that the Contractor has already incurred; and costs ensuing from any cancellation of engaged third parties (such as - inter alia - any costs with regard to subcontracting).

3. If the Contractor terminates the Agreement (in the interim), the Client will have the right to cooperation from the Contractor during the transfer of Work to third parties, unless there is intent or wilful recklessness on the part of the Client as a result of which the Contractor feels compelled to terminate the Agreement. It is conditional to the right of cooperation, as specified in this subclause, that the Client has paid all underlying outstanding advance payments or as the case may be all invoices.

#### **Article 13. RIGHT OF SUSPENSION**

1. The Contractor will be entitled, after careful balancing of interests, to suspend the fulfilment of his/her obligations, including the handing over of Documents or other items to the Client or third parties, until the time that all due and payable claims against the Client have been paid in full.

2. The first subclause does not apply with regard to Documents of the Client which have not (yet) been processed by the Contractor.

#### **Article 14. EXPIRY PERIOD**

In so far as these general terms and conditions do not determine otherwise, rights of claim and other entitlements of the Client on whatsoever basis against the Contractor related to the execution of Work by the Contractor will lapse, in any event after one year from the time when the Client knew about or reasonably could have known about the existence of these rights and entitlements. This period does not concern the possibility to submit a complaint to the authority (authorities) designated for the complaint handling and/or the Disputes Board (“Raad voor Geschillen”).

#### **Article 15. ELECTRONIC COMMUNICATION AND ELECTRONIC FILING OF THE ANNUAL REPORT AND ACCOUNTS**

1. During the execution of the Assignment the Client and the Contractor can communicate with each other by means of electronic resources

and/or make use of electronic storage (such as Cloud applications). Unless agreed otherwise in writing, parties may assume that the sending of correctly addressed fax messages, emails (including emails sent through the internet) and voicemail messages, regardless of whether these contain confidential information or Documents related to the Assignment, will be mutually accepted. The same applies to other means of communication used or accepted by the other party.

2. The Client and the Contractor will not be liable towards each other for loss or damage that might ensue for one or both of them, resulting from the use of electronic means of communication, networks, applications, electronic storage, or other systems, including - but not limited to - loss or damage resulting from non-delivery or delay of delivery of electronic communication, omissions, distortion, interception, or manipulation of electronic communication by third parties or by software/equipment used for sending, receiving or processing of electronic communication, transmission of viruses and the not, or not properly, functioning of the telecommunication network or other resources required for electronic communication, except to the extent that the loss or damage is the result of intent or gross negligence. The above also applies to the use that the Contractor makes thereof in its contact with third parties.

3. In addition to the previous subclause the Contractor does not accept any liability for any loss or damage arisen due to or related to the electronic sending of (electronic) annual report and accounts and the digital filing thereof with the Chamber of Commerce.

4. The Client as well as the Contractor will do or omit all that can reasonably be expected from each of them to prevent the occurrence of aforesaid risks.

5. The data extracts from the sender’s computer system will provide conclusive evidence of (the contents of) the electronic communication sent by the sender until proof to the contrary has been provided by the recipient.

6. The provisions of article 11 accordingly apply.

#### **Article 16. MISCELLANEOUS PROVISIONS**

1. If the Contractor executes Work at the Client’s location, the Client will guarantee a suitable workplace, which complies with the statutory occupational health and safety standards and other applicable regulations with regard to working conditions. The Client must ensure that the Contractor is in that case provided with office space and other facilities, which in the opinion of the Contractor are necessary or useful for the performance of the Agreement, and which comply with all (statutory) requirements to be set for this. With regard to (computer) facilities made available, the Client is obliged to ensure continuity inter alia by means of adequate back-up, security and virus control procedures. The Contractor will apply virus control procedures when the Contractor makes use of the Client’s facilities.

2. The Client will not employ or approach Employees involved in the execution of the Work, to take up employment with the Client, whether or not temporarily, directly or indirectly, or to execute Work for the benefit of the Client, directly or indirectly, whether or not in salaried employment, during the term of the Agreement or any extension thereof and during 12 months thereafter.

3. The provisions in the Assignment, which must expressly or by their nature remain in force after the end or the termination of the Assignment, will remain in force after the end or termination, including articles 6, 8, 9, 11, 16 sub clause 2 and article 17.

4. These general terms and conditions have been drawn up in Dutch as well as the English language. In the event of a difference or conflict between the English and the Dutch text, the Dutch text will be binding.

#### **Article 17. APPLICABLE LAW AND CHOICE OF FORUM**

1. The Agreement is governed by Dutch law.

2. All disputes will be resolved by the competent court in the district in which the Contractor is established.

3. The provisions of subclauses 1 and 2 of this article will not affect the possibility on the part of the Client to submit a dispute and to choose another way of dispute resolution.



#### **Article 18. REPAIR CLAUSE**

1. If any provisions of these general terms and conditions or of the underlying Assignment/Agreement might be wholly or in part null and void and/or invalid and/or unenforceable as a result of any statutory regulation, judicial decision, or otherwise, this will have no consequences whatsoever for the validity of all other provisions of these general terms and conditions or the underlying Assignment/Agreement.

2. If any provision in the Assignment or any part of the Assignment cannot be relied on in law, the remaining part of the Assignment will remain in full force, always provided that provisions in the part which cannot be relied on will be deemed to have been adjusted in such a manner that reliance thereon will be possible, whereby the intention of parties with regard to the original provision or original part will remain in existence as much as possible.

#### **Article 19. MODULE PROCESSING AGREEMENT**

The terms: Data Subject, Processor, Controller, Processing, Personal Data, Personal Data Breach (Breach), have the same meanings given to them in Article 4 of the General Data Protection Regulation (Regulation (EU)2016/679 and any Dutch implementation legislation, hereinafter jointly: GDPR). This Module Processing Agreement (Module) forms part of the Agreement between the Contractor (whereby it is Processor, or (joint) Controller) and the Client (as (joint) Controller). The (performance of the) Agreement necessarily entails the Processing of Personal Data.

##### **A. Contractor (Processor) processes Personal Data for the Client (Controller)**

###### **1. Purpose of the processing of Personal Data**

1.1. The Processor will process Personal Data on behalf of the Controller in the context of the Agreement. The Processor will process Personal Data exclusively on the written instructions of, in accordance with the processing purposes and with the means as determined by or in cooperation with the Controller, unless the Processor must act differently pursuant to applicable laws and regulations.

1.2. The Controller warrants the (monitoring of) correctness, completeness and lawfulness of the acquisition and processing of the Personal Data.

###### **2. Obligations of the Processor**

2.1. The Processor must observe the conditions set on the basis of the GDPR on its role and the Processing of Personal Data. The Controller will enable the Processor to comply with the GDPR - in particular Article 28 GDPR.

###### **3. Processing and transmission of Personal Data**

3.1. The Processor will Process the Personal Data in countries within the European Economic Area or in case of transmission: in accordance with Chapter V GDPR, whereby account will be taken of an adequate level of protection.

###### **4. Use of Sub-processors**

4.1. After prior permission from the Controller, the Processor may use a third party (Sub-processor) for the Processing of Personal Data. Prior permission from the Controller will be deemed to have been given if no essential change occurs in the manner of, and guarantees for, the Processing of Personal Data. This applies, for example to the Sub-processors who were already being used by the Processor on conclusion of the Agreement. In case of an essential change, the Processor will inform the Controller of the intended (change of) Sub-processor, to which the Controller can lodge objection, with reasons and on reasonable grounds, as soon as possible, but within 7 days after having been informed to that effect.

4.2. The agreement with the Sub-processor will be governed by Article 28(4) GDPR.

###### **5. Security**

5.1. Notwithstanding the Controller's obligations under Articles 32-36 GDPR, the Processor, as it sees fit and in accordance with Article 32 GDPR, will take appropriate technical and organizational measures for

the Processing of Personal Data, in order to guarantee a level of security appropriate to the risk, taking account of the risks presented by processing.

5.2. The Controller will inform the Processor immediately of each change to the risks and risk categories of the Personal Data to be processed.

###### **6. Record of processing activities**

6.1. If Article 30 GDPR so requires, in accordance with Article 30(2), the processor will keep a written record of processing activities as specified therein.

###### **7. Audit**

7.1. On request, the Processor will give the Controller the opportunity once a year to have an audit conducted of compliance with the Processor's obligations under this Module and/or Article 28 GDPR (Audit). All costs of the Audit will be borne by the Controller, unless the audit shows that the Processor has failed attributable to comply with its obligations under this Module.

7.2. The Audit by the Controller - if desired assisted by a certified auditor, subject to the obligation of confidentiality - will take place on an agreed date and at an agreed time and in such a way that the Processor will experience as little nuisance as possible from it. The Processor will receive a copy (unrestricted) of the Audit report. The Audit report is strictly confidential and may be disclosed only after prior explicit permission from the Processor. The Processor and Controller will assess in consultation whether the Processor must make changes in order to comply with the mandatory legislation applicable at the time to the protection of Personal Data and who will bear the costs involved, unless the audit shows that the Processor has failed attributable to comply with its obligations under this Module.

###### **8. Obligation to notify Personal Data Breaches**

8.1. If the Processor is aware that a Data Breach has occurred or is occurring at the Processor or a Sub-processor, it must notify the Controller of the Data Breach without delay, but in any case within 48 hours after the first discovery of it, stating (i) the nature of the Data Breach, where possible mentioning categories and numbers of Data Subjects (ii) the likely consequences of the Data Breach and (iii) the measures the Controller or third parties can take to limit or end the present and future adverse consequences of the Data Breach.

8.2. Reports of Data Breaches are made to the known contact persons in the context of the Agreement; communication to the Processor must in any case take place by using the e-mail address:

[privacy@bkaa.nl](mailto:privacy@bkaa.nl)

###### **9. Assisting the Controller**

9.1. If the Controller needs assistance from the Processor in relation to:

a. the exercise of rights of a Data Subject in accordance with Chapter III GDPR; and/or

b. compliance with the Controller's obligations under Articles 32-36 GDPR, the Processor will then provide this assistance, in so far as reasonably possible, under the conditions as laid down in the GDPR. If the request for assistance as referred to in Article 9 of this Module entails such high costs and/or workforce that the Processor cannot reasonably be required to bear the costs of this itself, the Controller will then reimburse these costs.

###### **10. Duty of Confidentiality**

10.1. The Processor must observe the confidentiality towards third parties of the Personal Data in its possession in the context of this Module, unless an applicable statutory provision, code of conduct or professional code or court order requires it to disclose them, or if this necessarily ensues from the Agreement.

10.2. The Processor will require its staff members and Sub-processors, if any, to observe confidentiality in accordance with article 10.1 of this Module.

###### **11. Term and termination**

11.1. This Module will also remain in force after the end of the Agreement, if and for as long as the Controller provides Personal Data. Articles 10-13 of this Module will remain fully applicable after



termination of the Agreement. After the Agreement ends, at the Controller's discretion, the Processor will: (i) copy, (ii) erase, (iii) return (whether or not by way of a back-up file) the Personal Data and files received, unless retention or storage is necessary for the Processor pursuant to a statutory obligation (for a specific time).

#### **12. Liability**

12.1. The liability regime as agreed by the Parties in the Agreement and/or in articles 11 of the General terms and conditions the Processor apply to this Module in so far as that there has been (i) an intentional act or omission or gross negligence on the part of the Processor or (ii) violation proved to the Controller of an obligation to which the Processor is specifically subject under the GDPR. Liability of the Processor for any consequential loss, including (but not limited to) lost profits, missed income and reputational damage, shall always be excluded. The total amount for which the Processor can be liable to the Controller under this Module and the Agreement together shall also be limited to, and not exceed, the amount paid by the Processor's insurance.

12.2. In case a third party (including: a Data Subject) submits a claim (for compensation) to the Controller in connection with the Processing of Personal Data under this Module ("Third-party Claim"), the Controller must inform the Processor of this immediately and allow full inspection of the facts and documents known to it.

12.3. In its defense against the Third-party Claim, the Controller must always consider the reasonable and legitimate interests of the Processor, and inform the Processor of each procedural action and consult with it about the strategy to be followed. The Controller may only agree to an arrangement, settlement, judgment or other measure relating to a Third-party Claim after prior written permission from the Processor; the Processor will not withhold such permission on unreasonable grounds.

12.4. In case a third party (including: a Data Subject) submits a claim (for compensation) to the Processor in connection with the Processing of Personal Data under this Module, when asked, the Controller must cooperate in providing relevant data regarding the Processing or otherwise in order to enable the Processor to defend itself adequately against claims (for compensation) of Data Subjects and/or third parties.

#### **13. Other provisions**

13.1. If the legislation relating to the protection of Personal Data is amended, this Module will be adjusted. This Module is higher in rank than other agreements concluded between the Parties.

### **B. Contractor (joint Controller) processes Personal Data for the Client (Controller)**

If the Contractor and Client together are to be considered Controllers in the context of the Assignment (together: joint Controllers) for Personal Data that are necessary for the correct performance of the Assignment(s) by the Contractor, the joint responsibility of the Contractor will exclusively pertain and be limited to Personal Data that are Processed in the context of performing the Assignment. The Client is joint Controller for these Personal Data and has a (direct) relationship with the Data Subject, therefore all communication with the Data Subject must run exclusively via the Client. Joint Controllers must observe the conditions the GDPR sets on the Processing of Personal Data. Articles 30, 32-36 GDPR apply to the Contractor in the context of Processing of Personal Data during performance of the Assignment. The joint Controllers must reasonably assist each other in relation to the rights of the Data Subject (Chapter III GDPR) and Articles 32-36 GDPR, but the Contractor only has the obligation to provide assistance if this is appropriate and necessary in the context of (performance of) the Assignment. The following articles as included in Section A of this Module Processing Agreement are applicable mutatis mutandis between the joint Controllers: art. 1.2; art. 6; art. 8 - on the understanding that (i) Breaches must be reported to the joint Controller, after which they will jointly assess whether the Breach must be reported to the Dutch Personal Data Authority in accordance

with the GDPR, and after which the Client and Contractor will decide who will make the report in accordance with article 33 GDPR, and (ii) the Client is joint Controller for the Personal Data and has a (direct) relationship with the Data Subject, therefore communication to the Data Subject must always run only via the Client as contact point; art. 10 on the understanding that for "Processor" the "joint Controller" must be read; articles 12.1; articles 12.2 and 12.3 - on the understanding that "Contractor" should be read for Processor, and "Client" should be read for "Controller"; in art. 12.3 "Agreement" should be read for Module; articles 12.4 and 12.5 - on the understanding that "joint Controller" should be read for Processor and "Agreement" should be read for Module; article 13.